

MSDynamicsWorld.com 

eService/360 for Microsoft Dynamics GP

Advanced Technology for the Service Industry

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 Microsoft Dynamics GP 



Jeffery L. Southworth, CPA

- 5 Years Public Accounting
- 25 Years VAR, Consulting & ISV Experience
- Equarius Corporation
- Ernst & Young Technologies
- ePartners
- Dallas Housing Authority
- PureLogic Incorporated

 Microsoft Dynamics GP  

What We'll Cover Today

- Integration with Dynamics GP
- Architecture
- Functionality
- Key Advantages
- Demonstration
- Documentation
- Implementation
- Support

 Microsoft Dynamics GP  

Integration

PureLogic

Microsoft Dynamics GP

Microsoft Dynamics GP

PureLogic

Architecture

- On Premises or Cloud-Based
- Windows and/or Web Client (IE, Chrome, HTML5)
- Dexterity (Microsoft GP Development System)
- Visual Studio Tools (Drag & Drop Scheduling)
- WinInet API (Credit Card & eCheck Processing)
- Avalara API (Cloud-Based Sales Tax Compliance)
- HelpSmith (Context Sensitive Help)
- TeamSupport.com (Customer Support Portal)

Microsoft Dynamics GP

PureLogic

Functionality

- Service Order Processing
- Resource Dispatch and Scheduling
- Contract Administration
- Preventive Maintenance
- Credit Card and eCheck Payment Processing
- External Systems Interface
- Cloud-Based Sales Tax Compliance from Avalara
- Fact Sheets and Videos at www.mypurelogic.com

Microsoft Dynamics GP

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Key Advantages

- Gantt Style Drag and Drop Resource Scheduling
- Embedded Credit Card & eCheck Payment Processing
- External Systems Interface via Microsoft eConnect
- Cloud-Based Sales/Use Tax Compliance from Avalara
- Document Workflow with In-Process Holds
- Multi-Branch Support with Transaction Isolation
- Division and Branch Level Accounting
- Service Level Agreements with Late Response Alerts
- Partial Billing with Backorder Support

Microsoft Dynamics GP **PureLogic**

Key Advantages

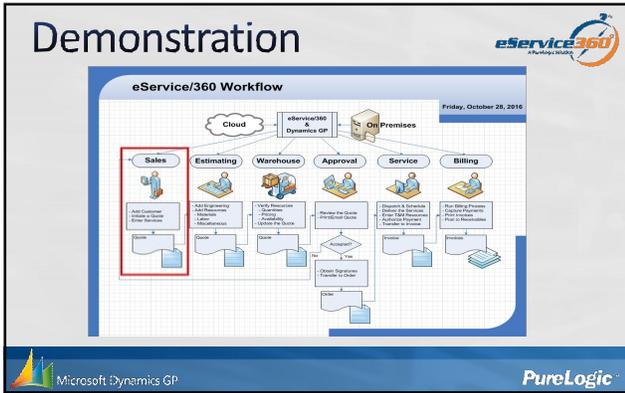
- Automated Fulfillment of Material Resource Shortages
- Crew and Team Scheduling
- Service Contract Escalations
- GAAP Compliant Contract Revenue Recognition (ASC 606)
- Designed for both B2B and B2C Service Providers
- Runs On-Premises or In the Cloud
- Uses Windows Client, Web Client, or Both
- Looks and Works Exactly Like Dynamics GP
- Backed by Years of Microsoft Innovation.

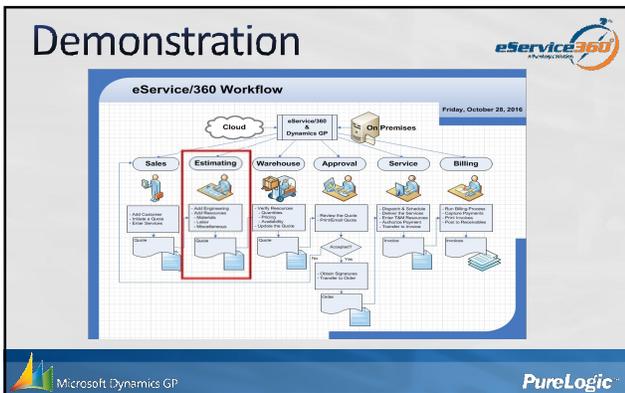
Microsoft Dynamics GP **PureLogic**

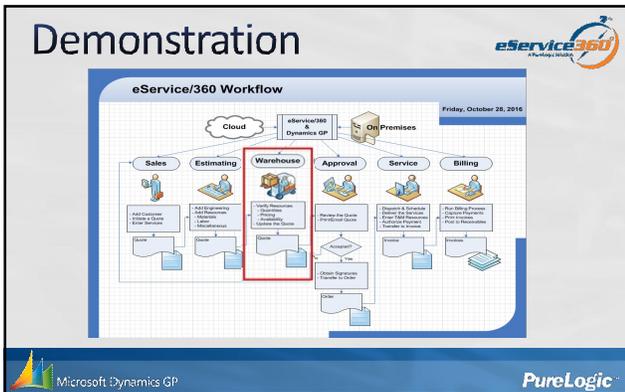
Demonstration

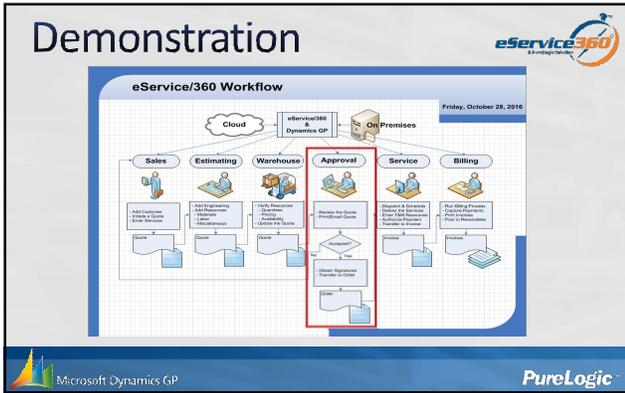
The diagram illustrates the eService/360 Workflow, which is integrated with Microsoft Dynamics GP. It shows a sequence of steps: Sales, Estimating, Warehouse, Approval, Service, and Billing. Each step is supported by various tools and services, such as eService/360 & Dynamics GP, Cloud, and On-Premises. The workflow is dated Friday, October 28, 2016.

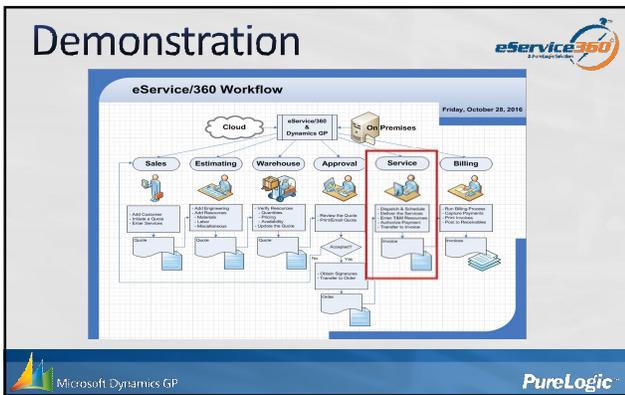
Microsoft Dynamics GP **PureLogic**

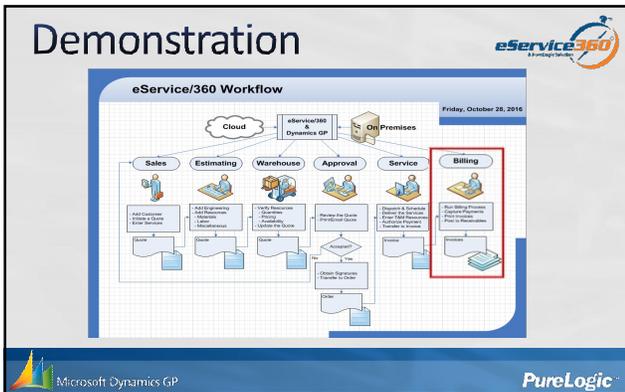












Documentation

- Comprehensive (500 pages)
- Printable Manual
- Online Context Sensitive Help
- Overview, Fields, Buttons
- Extensive Examples and Hyperlinks
- [Show me...](#)

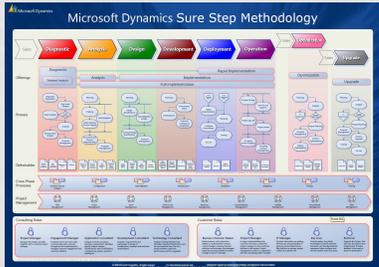
Microsoft Dynamics GP 

Implementation

- Microsoft SureStep Methodology
- PMI Compliant Framework
 - Analysis
 - Design
 - Configuration
 - Testing
 - Deployment
- Roadmap to Successful Implementation
- Show me...

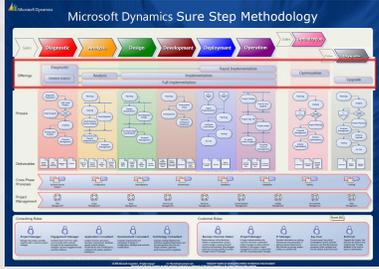
Microsoft Dynamics GP 

Implementation



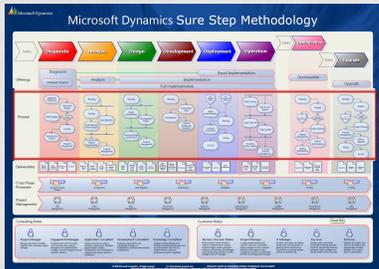
Microsoft Dynamics GP 

Implementation



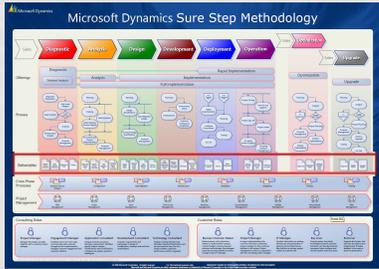
The diagram illustrates the Microsoft Dynamics Sure Step Methodology, a structured approach to implementation. It is organized into three main horizontal sections: **Project**, **Business**, and **Technical**. The **Project** section includes phases like Project Kick-off, Project Planning, and Project Close. The **Business** section is divided into **Business Analysis** (Requirements, Business Process, Data) and **Business Development** (Design, Development, Testing, Deployment, Support). The **Technical** section includes **Technical Analysis** (Architecture, Integration, Security) and **Technical Development** (Implementation, Integration, Security, Support). A top navigation bar shows the overall process flow: Discover, Analyze, Design, Develop, Deploy, Support. Logos for eService360, Microsoft Dynamics GP, and PureLogic are present.

Implementation



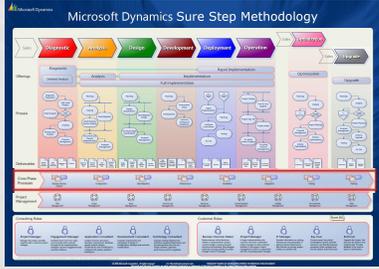
This slide is identical to the first one, showing the Microsoft Dynamics Sure Step Methodology diagram with the same structure and content.

Implementation



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Implementation

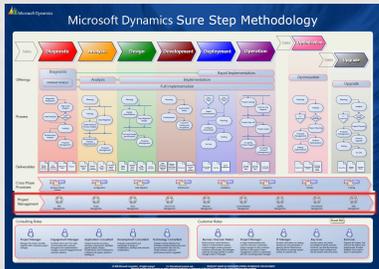


The diagram illustrates the Microsoft Dynamics Sure Step Methodology, a structured approach to implementing Dynamics GP. It is organized into a grid with columns representing project phases: Discover, Design, Develop, Deploy, and Support. The rows represent different project components: Business Process, System Configuration, Data Migration, and Integration. Each cell in the grid contains a small icon representing a specific task or milestone. The methodology is supported by various tools and services, as indicated by the logos at the bottom: Microsoft Dynamics GP and PureLogic.

Microsoft Dynamics GP

PureLogic

Implementation

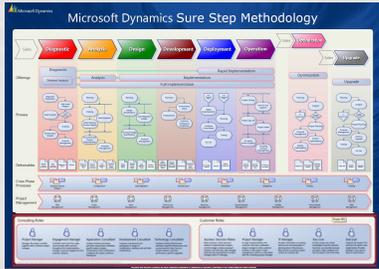


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Microsoft Dynamics GP

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